



## Health care with a difference

Student Health Plan | University of Miami | 2011 - 2012



## Thank you for considering UnitedHealthcare as your provider of health benefit coverage

We know you want the best benefit coverage with the fewest obstacles between you and your health care. Here are some of the ways becoming a UnitedHealthcare member can help.



### The Counseling Center

The Counseling Center offers a variety of services to students, including short-term psychotherapy, individual and group, career and educational counseling, and assessment services to assist students in their educational and career decisions. For appointments and more information, please call **(305) 284-5511**.

### Large national network

Our network is one of the largest in the nation, with **661,257 doctors** and **5,147 hospitals**. So chances are your regular doctor already participates with us. It also means that wherever you are in the country, you'll be able to find a network hospital and get the same benefit coverage level you find at home.

### With a nationwide network, your benefit coverage travels with you:

- ▶ **661,257 doctors**
- ▶ **5,147 hospitals**
- ▶ **60,000 pharmacies**
- ▶ **57,000 counseling and mental health practitioners**

### Eligibility

All domestic students actively enrolled in six or more credit hours per semester, or considered full time (in a program requiring documentation of health insurance coverage; exceptions listed at **[www.miami.edu/student-health](http://www.miami.edu/student-health)**) are eligible and may participate in the plan on a voluntary basis. All international students, regardless of credit load, are required to be insured under the policy.

Students must actively attend classes for at least the first 31 days (unless an official medical withdrawal has been approved by the Student Health Service) after the date for which coverage is purchased. Nondegree-seeking, noncredit courses, home-study correspondence, Internet and television classes, and evening or weekend-only programs or courses do not fulfill the eligibility requirements.

### Student Health Service

This benefit plan is designed to be used in conjunction with the services of the Student Health Service. To obtain the greatest level of benefits, you will need to use the services of the Student Health Service first, where treatment will be administered or a referral issued. Appointments are available at **[mystudenthealth.miami.edu](http://mystudenthealth.miami.edu)**. However, in the case of a medical emergency, maternity, when away from campus or when the Student Health Service is closed, you can seek care directly from any doctor in UnitedHealthcare's network.





UnitedHealthcare maintains its right to investigate student status and attendance records to verify that the policy eligibility requirements have been met. If UnitedHealthcare discovers that the policy eligibility requirements have not been met, it may discontinue coverage and its only obligation is refund of premium.

International visiting scholars, or other people with current passports and student visas, temporarily located outside their home country who have not been granted permanent residency status while engaged in educational activities at the university, WJH Students and Intensive Language students are eligible to be insured under the policy.

Eligible students who do enroll also may insure their dependents at the time the student is first able to enroll in the plan (within 14 days of the start of the semester), except for a change in dependent status due to a life event. Eligible dependents are the spouse, same sex domestic partner and their children under age 25 who are not self-supporting, who live with the insured person or who are full-time or part-time students. Dependent eligibility expires concurrently with that of the insured student.

## Effective and termination dates

The Master Policy on file at the school becomes effective August 15, 2011.

Coverage becomes effective on the first day of the period for which premium is paid or the date the enrollment form and full premium are received by UnitedHealthcare (or its authorized representative), whichever is later. The Master Policy terminates August 14, 2012. Coverage terminates on that date or at the end of the period through which premium is paid, whichever is earlier. Dependent coverage will not be effective prior to that of the insured student or extend beyond that of the insured student. Refunds of premiums are allowed only upon entry into the U.S. Armed Forces.

You must meet the eligibility requirements listed herein each time you pay a premium to continue insurance coverage. To avoid a lapse in coverage, the premium must be received within 14 days after the coverage expiration date. It is the student's responsibility to make timely renewal payments to avoid a lapse in coverage. The policy is a nonrenewable, one-year term policy.



Information on automatic charge of insurance premium for eligible students and waiver of insurance fee is available at [miami.edu/student-health](http://miami.edu/student-health). Students who are eligible but not automatically charged for insurance can contact the Student Health Service at [studenthealth@miami.edu](mailto:studenthealth@miami.edu).

### How to enroll dependents

Information on enrolling dependents is available at [miami.edu/student-health](http://miami.edu/student-health) or via email at [studenthealth@miami.edu](mailto:studenthealth@miami.edu)

## When you need care... where you should go

### Primary care physician

If it's not urgent or an emergency, it's usually best to go to your own doctor's office. Your doctor knows you and your health history, can access your medical records and provide follow-up care or recommend a specialist.

### Urgent care center

When your primary care physician is unavailable consider an urgent care center (local listing available at [www.miami.edu/student-health](http://www.miami.edu/student-health)) to treat minor ailments such as:

- ▶ Sprains
- ▶ Small cuts
- ▶ Strains
- ▶ Sore throats
- ▶ Minor infections
- ▶ Rashes

### Emergency room care

At the emergency room (ER), serious and life-threatening conditions are treated first. Other cases must wait—sometimes for hours. And, it may cost you more. Consider the ER for such conditions as:

- ▶ Heavy bleeding and large open wounds
- ▶ Large open wounds
- ▶ Sudden change in vision
- ▶ Chest pain and difficulty breathing
- ▶ Major burns or broken bones
- ▶ Spinal injuries
- ▶ Severe head injury

## Summary of benefits – UnitedHealthcare Benefit Plan

With this plan, you will receive the highest level of benefits when you seek care at the Student Health Service, or when referred to a network physician, facility or other health care professional. You will also receive a higher level of benefits, when you seek care at UHealth facilities. In addition, you do not have to worry about any claim forms.

You also may choose to seek care outside the network. However, you should know that care received from a non-network facility, physician or other health care professional means a higher deductible, copayment and coinsurance. In addition, if you choose to seek care outside the network, UnitedHealthcare only pays a portion of those charges, and it is your responsibility to pay the remainder. This amount you are required to pay, which could be significant, does not apply to the out-of-pocket maximum. We recommend that you ask non-network physicians or health care professionals about their billed charges before you receive care.

Undergraduates		Annual Rates
Student		\$2,024.00
Graduates		Annual Rates
Student		\$2,189.00
Dependents		Annual Rates
Spouse/SSDP* Under Age 25		\$5,436.00
Spouse/SSDP* Age 25-34		\$6,255.00
Spouse/SSDP* Age 35-44		\$8,469.00
Spouse/SSDP* Age 45 and Older		\$9,730.00
Each Child		\$2,157.00
Student Coverage Period		
	Effective Date	Expiration Date
Annual	8/15/2011	8/14/2012

\*SSDP - same sex domestic partner

### E-mail newsletter

Current members go to [www.uhc.com/myhealthnews](http://www.uhc.com/myhealthnews) to sign up to receive your personalized newsletter.





## Important

When searching for a provider on myuhc.com, please select "UnitedHealthcare Choice Plus" from the drop down menu under "Select a Plan."

## Better manage your benefit plan

When you become a member, your main tool for managing your benefit plan is myuhc.com®. Once you've enrolled, just register to access your personal plan information. A few clicks and you can search the directory for a network doctor or hospital in your area. You also can see what services are covered and how much you'll pay for a copayment and deductible.\*

### Health planning tools: Get well, stay well

You may be surprised to know that as a member, you get more than just benefit coverage. On myuhc.com, you also have a wealth of online tools, information and programs to help you obtain and maintain good health.

**Gauge** your health status by taking a Personal Health Assessment.

**Manage** your health and wellness with the Personal Health Record.

**Choose** from several health improvement tools to begin your healthy journey.

**Receive** discounts on thousands of wellness products and services.

**Keep track** of your progress with personal journaling and other wellness tools.

**Sign up** for a personalized e-mail newsletter - go to [uhc.com/myhealthnews](http://uhc.com/myhealthnews) and supply your group ID number from your medical ID card.

### Important words to understand

**Copayment** - a fixed dollar amount you pay when you receive certain types of network care.

**Annual Deductible** - the amount you must pay before your medical plan pays.

**Coinsurance** - after you meet your deductible, the medical plan pays a percentage of the covered cost of some services and you pay the rest. Your share is called coinsurance.

**Out-of-Pocket Maximum** - you share expenses until you reach a yearly limit on how much you have to pay.

**Network vs. Non-Network** - Network means you receive care from a doctor, specialist, hospital or other provider or facility that participates in a medical plan's network. Non-network means you receive care from a provider who is not in the network. Your deductible, coinsurance limit and out-of-pocket costs are higher for non-network care.

\*Check your benefit plan documents to verify your coverage levels.



### Other myuhc.com features:

- ▶ Track your claims to see when they are paid
- ▶ Create an emergency medical ID card
- ▶ Find the cost of many different medical services in your area by using the Treatment Cost Estimator

# UnitedHealthcare Student Health Insurance Plan

## Utilizing the UnitedHealthcare network

Access to high-quality, affordable health care is vital to academic success. UnitedHealthcare helps keep you and your family healthy with comprehensive medical coverage options, including preventive care and emergency services. It is easy to get care and maintain your health with a UnitedHealthcare Student Health Benefit Plan.

UnitedHealthcare's network gives you the freedom to see any physician or other health care professional from our network, including specialists. In order to make the most of your benefits, you should visit the Student Health Service or UHealth facilities. There are no copayments for clinical services received at the Student Health Service, other benefits may have a copayment. You will receive the highest level of benefits when you seek care at the Student Health Service or when referred to a network physician, facility or other health care professional if services at the Student Health Service are either not covered or not available. In addition, you do not have to worry about any claim forms or bills.

You also may choose to seek care outside the network. However, you should know that care received from a non-network physician, facility or other health care professional means a higher deductible and copayment. In addition, if you choose to seek care outside the network, UnitedHealthcare only pays a portion of those charges, and it is your responsibility to pay the remainder. This amount you are required to pay, which could be significant, does not apply to the out-of-pocket maximum. We recommend that you ask non-network physicians or health care professionals for information about their billed charges before you receive care.



### Need a real voice when you have health questions?

With **NurseLine® services**, you can call to speak with an experienced registered nurse anytime, day or night. Ask health-related questions about anything from illnesses, to treating a burn, to the possible side effects of medications. You also can get help with finding the right doctor or hospital and understanding possible treatment options with Treatment Decision Support.

To access NurseLine services, call the toll free telephone number on your medical ID card.

## Some of the important benefits of your plan

You have access to a network of physicians, facilities and other health care professionals, including specialists. Benefits are available for office visits and hospital care, as well as inpatient and outpatient surgery.

Care Coordination<sup>SM</sup> services are available to help identify and prevent delays in care for those who might need specialized help.

- ▶ Emergencies are covered anywhere in the world.
- ▶ Prenatal care is covered.
- ▶ Routine check-ups are covered at the Student Health Service.
- ▶ Mammograms are covered.
- ▶ Your plan utilizes the Choice Plus network. When searching for a provider on myuhc.com, please select "UnitedHealthcare Choice Plus" from the drop down menu under "Select a Plan."



# Student Health Insurance

## Benefits summary

Types of Coverage	Student Health Service/ Copayment Amounts	Network Benefits/Copayment	Non-Network Benefits/ Copayment Amounts
<p>This Benefit Summary is intended only to highlight your Benefits and should not be relied upon to fully determine coverage. This benefit plan may not cover all of your health care expenses. <b>More complete descriptions of Benefits and the terms under which they are provided are contained in the Certificate of Coverage (COC) that will be made available upon enrolling in the Plan.</b></p> <p>If this Benefit Summary conflicts in any way with the Policy issued to the Enrolling Group, the Policy shall prevail.</p> <p>Terms that are capitalized in the Benefit Summary are defined in the Certificate of Coverage.</p> <p>Where Benefits are subject to day, visit and/or dollar limits, such limits apply to the combined use of Benefits whether Network or non-Network, except where mandated by state law.</p> <p>Network Benefits are payable for Covered Health Services provided by or under the direction of your Network Physician.</p>	<p><b>Annual Deductible:</b> No Annual Deductible.</p> <p><b>Out-of-Pocket Maximum:</b> No Out-of-Pocket Maximum.</p> <p><b>Annual Maximum Benefit:</b> The Maximum amount that we will pay for Benefits during the Policy Year. Combined Student Health Service, Network and non-Network: \$250,000 per Covered Person.</p> <p><b>Maximum Policy Benefit:</b> Combined Student Health Service, Network and non-Network \$500,000 per Covered Person.</p>	<p><b>Annual Deductible:</b> \$400 per Covered Person per Policy Year, not to exceed \$800 for all Covered Persons in a family. After you meet your deductible, the medical plan and you will share expenses. Your share is called coinsurance and is represented in a percentage amount.</p> <p><b>Out-of-Pocket Maximum:</b> \$4,000 per Covered Person per Policy Year, not to exceed \$5,000 for all Covered Persons in a family. The Out-of-Pocket Maximum does include the Annual Deductible. Copayments for some Covered Health Services will never apply to the Out-of-Pocket Maximum as specified in Section 1 of the COC.</p> <p><b>Annual Maximum Benefit:</b> The Maximum amount that we will pay for Benefits during the Policy Year. Combined Student Health Service, Network and non-Network: \$250,000 per Covered Person.</p> <p><b>Maximum Policy Benefit:</b> Combined Student Health Service, Network and non-Network \$500,000 per Covered Person.</p>	<p><b>Annual Deductible:</b> \$400 per Covered Person per Policy Year, not to exceed \$800 for all Covered Persons in a family. After you meet your deductible, the medical plan and you will share expenses. Your share is called coinsurance and is represented in a percentage amount.</p> <p><b>Out-of-Pocket Maximum:</b> \$6,000 per Covered Person per Policy Year, not to exceed \$8,000 for all Covered Persons in a family. The Out-of-Pocket Maximum does include the Annual Deductible. Copayments for some Covered Health Services will never apply to the Out-of-Pocket Maximum as specified in Section 1 of the COC.</p> <p><b>Annual Maximum Benefit:</b> The Maximum amount that we will pay for Benefits during the Policy Year. Combined Student Health Service, Network and non-Network: \$250,000 per Covered Person.</p> <p><b>Maximum Policy Benefit:</b> Combined Student Health Service, Network and non-Network \$500,000 per Covered Person.</p>
<b>1. Ambulance Services</b> Emergency only	Ground Transportation: Not Covered  Air Transportation: Not Covered	Ground Transportation: 30% of Eligible Expenses <sup>1</sup>  Air Transportation: 30% of Eligible Expenses <sup>1</sup>	Same as Network Benefit
<b>2. Durable Medical Equipment (DME)</b> Network and non-Network Benefits for DME are limited to \$2,500 per Policy Year.	Covered at 100%	30% of Eligible Expenses <sup>1</sup>	40% of Eligible Expenses <sup>1 2</sup>
<b>3. Emergency Health Services</b>	Covered at 100%	\$150 per visit	Same as Network Benefit  Notification is required if results in an Inpatient Stay.
<b>4. Eye Examinations</b> Covered only at Student Health Service designated facility for one visit annually at a \$20 Copayment.	Not Covered	Not Covered	Not Covered
<b>5. Home Health Care</b> Network and non-Network Benefits are limited to 60 visits for skilled care services per Policy Year.	Not Covered	30% of Eligible Expenses <sup>1</sup>	40% of Eligible Expenses <sup>1 2</sup>
<b>6. Hospice Care</b>	Not Covered	30% of Eligible Expenses <sup>1</sup>	40% of Eligible Expenses <sup>1 2</sup>
<p><sup>1</sup> After you've reached your deductible, coinsurance will apply. Coinsurance is the percentage amount.  <sup>2</sup> Prior Notification is required.</p>			

## Benefits summary, continued

Types of Coverage	Student Health Service/ Copayment Amounts	Network Benefits/Copayment	Non-Network Benefits/ Copayment Amounts
<b>7. Hospital - Inpatient Stay</b> Services at UMH, UMHC, UMSCCC, ABLEH <sup>3</sup> will be covered at 90% of eligible expenses	Not Covered	30% of Eligible Expenses <sup>1</sup> 10% of Eligible Expenses <sup>1</sup>	40% of Eligible Expenses <sup>1,2</sup>
<b>8. Maternity Services</b>	Not Covered	Same as 7, 9, 10 and 11 Physician office visits for prenatal care covered at 100% after the first visit.	Same as 7, 9, 10 and 11 <sup>1</sup> Notification is required if Inpatient Stay exceeds 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery.
<b>9. Outpatient Surgery, Diagnostic and Therapeutic Services</b>  Outpatient Surgery Services at UMH, UMHC, UMSCCC, ABLEH <sup>3</sup> will be covered at 90% of eligible expenses.  Outpatient Diagnostic Services  Outpatient Diagnostic/Therapeutic Services - CT Scans, Pet Scans, MRI and Nuclear Medicine Services at UMH, UMHC, UMSCCC, ABLEH <sup>3</sup> will be covered at 90% of eligible expenses.  Outpatient Therapeutic Treatments (dialysis, chemotherapy) Services at UMH, UMHC, UMSCCC, ABLEH <sup>3</sup> will be covered at 90% of eligible expenses.	Covered at 100%   For lab and radiology/Xray: Covered at 100%  Not Covered  Not Covered	30% of Eligible Expenses <sup>1</sup> 10% of Eligible Expenses <sup>1</sup>  For lab and radiology/Xray: Covered at 100%  30% of Eligible Expenses 10% of Eligible Expenses <sup>1</sup>  30% of Eligible Expenses 10% of Eligible Expenses	40% of Eligible Expenses <sup>1</sup>   No Benefits for Preventive Care  40% of Eligible Expenses <sup>1</sup>  40% of Eligible Expenses <sup>1</sup>
<b>10. Physician's Office Services</b>  Preventive Care  Sickness and Injury  Injections Received in a Physician's Office when no other health service is received	Covered at 100%  Covered at 100%  Covered at 100%	\$20 per Primary Care office visit \$40 per Specialist office visit for services not available at the Student Health Service \$20 per Primary Care office visit \$40 per Specialist office visit \$20 per visit	40% of Eligible Expenses <sup>1</sup>  40% of Eligible Expenses <sup>1</sup>  40% of Eligible Expenses <sup>1</sup>
<b>11. Professional Fees for Surgical and Medical Services</b>	Not Covered	30% of Eligible Expenses <sup>1</sup> 10% of Eligible Expenses <sup>1</sup> for services at UMH, UMHC, UMSCCC, ABLEH <sup>3</sup>	40% of Eligible Expenses <sup>1</sup>
<b>12. Prosthetic Devices</b> Network and non-Network Benefits for prosthetic devices are limited to \$2,500 per Policy Year.	Not Covered	30% of Eligible Expenses <sup>1</sup>	40% of Eligible Expenses <sup>1</sup>

<sup>1</sup> After you've reached your deductible, coinsurance will apply. Coinsurance is the percentage amount.

<sup>2</sup> Prior Notification is required.

<sup>3</sup> UMH - University of Miami Hospital; UMHC - University of Miami Hospital & Clinics; UMSCCC - University of Miami Sylvester Comprehensive Cancer Center; ABLEH - Ann Bates Leach Eye Hospital.



## Benefits summary, continued

Types of Coverage	Student Health Service/ Copayment Amounts	Network Benefits/Copayment	Non-Network Benefits/ Copayment Amounts
<b>13. Reconstructive Procedures</b>	Not Covered	Same as 7, 9, 10, 11 and 12 <sup>1</sup>	Same as 7, 9, 10, 11 and 12 <sup>1</sup>
<b>14. Rehabilitation Services - Outpatient Therapy</b> Network and non-Network Benefits are limited as follows: 15 visits of physical therapy; 15 visits of occupational therapy; 15 visits of speech therapy; 15 visits of pulmonary rehabilitation; and 36 visits of cardiac rehabilitation per Policy Year. 15 additional visits will be covered for services necessary after surgery or IP hospitalization	Not Available	\$20 per visit	40% of Eligible Expenses <sup>1</sup>
<b>15. Skilled Nursing Facility/ Inpatient Rehabilitation Facility Services</b> Network and non-Network Benefits are limited to 60 days per Policy Year.	Not Covered	30% of Eligible Expenses <sup>1</sup>	40% of Eligible Expenses <sup>1 2</sup>
<b>16. Transplantation Services</b>	Not Covered	30% of Eligible Expenses <sup>1 2</sup>	40% of Eligible Expenses <sup>1 2</sup>
<b>17. Urgent Care Center Services</b>	Not Covered	\$50 per visit	40% of Eligible Expenses <sup>1</sup>
<b>18. Elective Termination of Pregnancy</b>	Not Covered	30% of Eligible Expenses <sup>1</sup> \$500 max	40% of Eligible Expenses <sup>1</sup> \$500 max
<b>Additional Benefits</b>			
<b>Mental Health and Substance Abuse Services - Outpatient (Services provided by United Behavioral Health)</b> Must receive prior authorization through the Mental Health/ Substance Abuse Designee for Network and non-Network Benefits.	Covered at 100% at the Student Health Services	\$20 per visit <sup>1</sup>	40% of Eligible Expenses <sup>1</sup>
<b>Mental Health and Substance Abuse Services - Inpatient and Intermediate (Services provided by United Behavioral Health)</b> Must receive prior authorization through the Mental Health/ Substance Abuse Designee for Network and non-Network Benefits.	Not Covered	30% of Eligible Expenses <sup>1</sup>	40% of Eligible Expenses <sup>1 2</sup>
<b>Spinal Treatment</b> Benefits include diagnosis and related services and are limited to one visit and treatment per day. Network and non-Network Benefits are limited to 24 visits per Policy Year.	Not Covered	\$20 per visit	40% of Eligible Expenses <sup>1</sup>
<sup>1</sup> After you've reached your deductible, coinsurance will apply. Coinsurance is the percentage amount. <sup>2</sup> Prior Notification is required.			

## Exclusions - UnitedHealthcare Insurance Company

*Except as may be specifically provided in Section 1 and 2 of the Certificate of Coverage (COC) or through a Rider to the Policy, the following are not covered:*

### A. Alternative treatments

Acupressure; hypnosis; rolfing; massage therapy; aroma therapy; acupuncture; and other forms of alternative treatment.

### B. Comfort or convenience

Personal comfort or convenience items or services such as television; telephone; barber or beauty service; guest service; supplies, equipment and similar incidental services and supplies for personal comfort including air conditioners, air purifiers and filters, batteries and battery chargers, dehumidifiers and humidifiers; devices or computers to assist in communication and speech.

### C. Dental

There is no coverage for dental care, preventive care, diagnosis, treatment of or related to the teeth, jawbones or gums (including extraction, restoration, and replacement of teeth, medical or surgical treatments of dental conditions, and services to improve dental clinical outcomes). Dental implants and dental braces are excluded. Dental x-rays, supplies and appliances and all associated expenses, including hospitalizations and anesthesia. Treatment for congenitally missing, malpositioned, or super numerary teeth is excluded, even if part of a Congenital Anomaly.

### D. Drugs

Prescription drug products for outpatient use that are filled by a prescription order or refill. Self-injectable medications. Non-injectable medications given in a Physician's office except as required in an Emergency. Over-the-counter drugs and treatments.

### E. Experimental, investigational or unproven services

Experimental, Investigational or Unproven Services are excluded. The fact that an Experimental, Investigational or Unproven Service, treatment, device or pharmacological regimen is the only available treatment for a particular condition will not result in Benefits if the procedure is considered to be Experimental, Investigational or Unproven in the treatment of that particular condition.

### F. Foot care

Routine foot care (including the cutting or removal of corns and calluses); nail trimming, cutting, or debriding; hygienic and preventive maintenance foot care; treatment of flat feet or subluxation of the foot; shoe orthotics.

### G. Medical supplies and appliances

Devices used specifically as safety items or to affect performance primarily in sports-related activities. Prescribed or non-prescribed medical supplies and disposable supplies including but not limited to elastic stockings, ace bandages, gauze and dressings, ostomy supplies, syringes and diabetic test strips. Orthotic appliances that straighten or re-shape a body part (including cranial banding and some types of braces). Tubings and masks are not covered except when used with Durable Medical Equipment as described in Section 1 and 2 of the COC.

### H. Mental health/substance abuse

Services performed in connection with conditions not classified in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Services that extend beyond the period necessary for short-term evaluation, diagnosis, treatment, or crisis inter-

vention. Mental Health treatment of insomnia and other sleep disorders, neurological disorders, and other disorders with a known physical basis. Treatment of conduct and impulse control disorders, personality disorders, paraphilias and other Mental Illnesses that will not substantially improve beyond the current level of functioning, or that are not subject to favorable modification or management according to prevailing national standards of clinical practice, as reasonably determined by the Mental Health/Substance Abuse Designee.

Services utilizing methadone treatment as maintenance, L.A.A.M. (1-Alpha-Acetyl-Methadol), Cyclazocine, or their equivalents. Treatment provided in connection with or to comply with involuntary commitments, police detentions and other similar arrangements, unless authorized by the Mental Health/Substance Abuse Designee. Residential treatment services. Services or supplies that in the reasonable judgment of the Mental Health/Substance Abuse Designee are not, for example, consistent with certain national standards or professional research further described in Section 3 of the COC. Testing and treatment for ADD and ADHD are not covered. Prescriptions for treatment of ADD and ADHD are covered under the prescription drug benefit.

### I. Nutrition

Megavitamin and nutrition based therapy; nutritional counseling for either individuals or groups. Enteral feedings and other nutritional and electrolyte supplements, including infant formula and donor breast milk.

### J. Physical appearance

Cosmetic Procedures including, but not limited to, pharmacological regimens; nutritional procedures or treatments; salabrasion, chemosurgery and other such skin abrasion procedures associated with the removal of scars, tattoos, and/or which are performed as a treatment for acne. Replacement of an existing breast implant is excluded if the earlier breast implant was a Cosmetic Procedure. (Replacement of an existing breast implant is considered reconstructive if the initial breast implant followed mastectomy.) Physical conditioning programs such as athletic training, body building, exercise, fitness, flexibility, and diversion or general motivation. Weight loss programs for medical and non-medical reasons. Wigs, regardless of the reason for the hair loss. Surgical breast reductions, augmentation, breast implants or breast prosthetic devices except as specifically provided in this policy.

### K. Providers

Services performed by a provider with your same legal residence or who is a family member by birth or marriage, including spouse, brother, sister, parent or child. This includes any service the provider may perform on himself or herself. Services provided at a free-standing or Hospital-based diagnostic facility without an order written by a Physician or other provider as further described in Section 3 of the COC (this exclusion does not apply to mammography testing).

### L. NCAA sports exclusion

Injuries sustained while:

- participating in any intercollegiate sport, contest, or competition,
- traveling to or from such sport contest or competition as a participant,
- while participating in any practice or conditioning program for such sport contest or competition.

## Exclusions Continued

### M. Pre-existing condition

Pre-existing conditions will apply for the first 6 months except for individuals who have been continuously insured under the school's insurance policy for at least 6 consecutive months. Credit will be given for the time the insured person was covered under a previous similar plan if the previous coverage was continuous to a date not more than 63 days prior to the insured person's effective date under this policy.

### N. Reproduction

Health services and associated expenses for infertility treatments. Surrogate parenting. The reversal of voluntary sterilization.

### O. Services provided under another plan

Health services for which other coverage is required by federal, state or local law to be purchased or provided through other arrangements, including but not limited to coverage required by workers' compensation, no-fault automobile insurance, or similar legislation. If coverage under workers' compensation or similar legislation is optional because you could elect it, or could have it elected for you, Benefits will not be paid for any Injury, Mental Illness or Sickness that would have been covered under workers' compensation or similar legislation had that coverage been elected. Health services for treatment of military service-related disabilities, when you are legally entitled to other coverage and facilities are reasonably available to you. Health services while on active military duty.

### P. Transplants

Health services for organ or tissue transplants are excluded, except those specified as covered in Section 1 and 2 of the COC. Health services connected with the removal of an organ or tissue from you for purposes of a transplant to another person. Health services for transplants involving mechanical or animal organs. Any multiple organ transplant not listed as a Covered Health Service in Section 1 and 2 of the COC.

### Q. Travel

Health services provided in a foreign country, unless required as Emergency Health Services. Travel or transportation expenses, even though prescribed by a Physician. Some travel expenses related to covered transplantation services may be reimbursed at our discretion. Transportation expenses resulting from a medical or commercial transfer from a medical facility in a foreign country to a medical facility in the United States.

### R. Vision and hearing

Purchase cost of eye glasses, contact lenses, or hearing aids. Routine vision exams, including refraction, to determine vision impairment and the need for corrective lenses. Fitting charge for hearing aids, eye glasses or contact lenses. Eye exercise therapy. Surgery that is intended to allow you to see better without glasses or other vision correction including radial keratotomy, laser, and other refractive eye surgery.

### S. Other exclusions

Health services and supplies that do not meet the definition of a Covered Health Service - see definition in Section 10 of the COC.

Physical, psychiatric or psychological examinations, testing, vaccinations, immunizations or treatments otherwise covered under the Policy, when such services are: (1) required solely for purposes of career, education,

sports or camp, travel, employment, insurance, marriage or adoption; (2) relating to judicial or administrative proceedings or orders; (3) conducted for purposes of medical research; or (4) to obtain or maintain a license of any type.

Health services received as a result of war or any act of war, whether declared or undeclared or caused during service in the armed forces of any country.

Health services received after the date your coverage under the Policy ends, including health services for medical conditions arising prior to the date your coverage under the Policy ends.

Health services for which you have no legal responsibility to pay, or for which a charge would not ordinarily be made in the absence of coverage under the Policy.

In the event that a non-Network provider waives Copayments and/or the Annual Deductible for a particular health service, no Benefits are provided for the health service for which Copayments and/or the Annual Deductible are waived.

Charges in excess of Eligible Expenses or in excess of any specified limitation. Services for the evaluation and treatment of temporomandibular joint syndrome (TMJ), whether the services are considered to be medical or dental in nature.

Upper and lower jaw bone surgery except as required for direct treatment of acute traumatic Injury or cancer. Orthognathic surgery, jaw alignment, and treatment for the temporomandibular joint, except as a treatment of obstructive sleep apnea.

Surgical treatment and non-surgical treatment of obesity (including morbid obesity).

Surgical removal of excess skin and tissue resulting from weight loss. Abdominoplasty.

Growth hormone therapy; sex transformation operations; medical and surgical treatment of excessive sweating (hyperhidrosis); medical and surgical treatment for snoring, except when provided as part of treatment for documented obstructive sleep apnea. Oral appliances for snoring. Custodial Care; domiciliary care; private duty nursing; respite care; rest cures.

Psychosurgery. Speech therapy except as required for treatment of a speech impediment or speech dysfunction that results from Injury, stroke, autism or Congenital Anomaly.

### T. Preventive services

Preventive care services that are available at the Student Health Service will be excluded outside the Student Health Service.

### U. Elective surgery

Complications resulting from complications of elective surgery are excluded.

This Summary of Benefits is intended only to highlight your Benefits and should not be relied upon to fully determine coverage. This plan may not cover all your health care expenses. Please refer to the Certificate of Coverage for a complete listing of services, limitations, exclusions and a description of all the terms and conditions of coverage. If this description conflicts in any way with the Certificate of Coverage, the Certificate of Coverage prevails. Terms that are capitalized in the Benefit Summary are defined in the Certificate of Coverage.



# Pharmacy management program Plan 060

UnitedHealthcare’s pharmacy management program provides clinical pharmacy services that promote choice, accessibility and value. The program offers a broad network of pharmacies (more than 60,000 nationwide) to provide convenient access to medications. While most pharmacies participate in our network, you should check first. Call your pharmacist or visit our online pharmacy service at myuhc.com. The online service offers the ability to view personal benefit coverage, access to health and well-being information, and even locations of network retail neighborhood pharmacies by ZIP code.

## Copayment per prescription order or refill

Your Copayment is determined by the tier to which the Prescription Drug List Management Committee has assigned the Prescription Drug Product. All Prescription Drug Products on the Prescription Drug List are assigned to Tier 1, Tier 2, Tier 3, or Tier 4. Please visit myuhc.com, or call the Customer Care number on your medical ID card to determine tier status.

Low cost generic medicines are available for a \$4 copayment for a one month supply, or a \$12 copayment for a three month supply at the Student Health Service Pharmacy only. More information is available at [miami.edu/student-health](http://miami.edu/student-health).

For a single copayment, you may receive a Prescription Drug Product up to the stated supply limit. Some products are subject to additional supply limits. You are responsible for paying the lower of the applicable copayment or the retail network pharmacy’s usual and customary charge.

Also note that some Prescription Drug Products require that you notify us in advance to determine whether the Prescription Drug Product meets the definition of a Covered Health Service and is not experimental, investigational or unproven.

	Student Health Service For up to a 31-day supply	Retail Network Pharmacy For up to a 31-day supply
Tier 1	\$10	\$20
Tier 2	\$35	\$45
Tier 3	\$50	\$65
Tier 4	\$100	\$100

## Other important cost sharing information

NOTE: If you purchase a Prescription Drug Product from a Non-Network Pharmacy, you are responsible for any difference between what the Non- Network Pharmacy charges and the amount we would have paid for the same Prescription Drug Product dispensed by a Network Pharmacy.

## Exclusions

*Exclusions from coverage listed in the Certificate apply also to this Rider. In addition, the following exclusions apply:*

- ▶ Coverage for Prescription Drug Products for the amount dispensed (days supply or quantity limit) which exceeds the supply limit.
- ▶ Prescription Drug Products dispensed outside the United States, except as required for Emergency treatment.
- ▶ Drugs which are prescribed, dispensed or intended for use while you are an inpatient in a Hospital, Skilled Nursing Facility, or Alternate Facility. Experimental, Investigational or Unproven Services and medications; medications used for experimental indications and/or dosage regimens determined by us to be experimental, investigational or unproven. Prescription Drug Products furnished by the local, state or federal government. Any Prescription Drug Product to the extent payment or benefits are provided or available from the local, state or federal government (for example, Medicare) whether or not payment or benefits are received, except as otherwise provided by law.
- ▶ Prescription Drug Products for any condition, Injury, Sickness or mental illness arising out of, or in the course of, employment for which benefits are available under any workers' compensation law or other similar laws, whether or not a claim for such benefits is made or payment or benefits are received.
- ▶ Any product dispensed for the purpose of appetite suppression and other weight loss products.
- ▶ A specialty medication Prescription Drug Product (such as immunizations and allergy serum) which, due to its characteristics as determined by us, must typically be administered or supervised by a qualified provider or licensed/certified health professional in an outpatient setting.
- ▶ Fertility agents or sexual enhancement drugs, such as Parlodel, Pergonal, Clomid, Profasi, Metrodin, Serophene, or Viagra.
- ▶ Drugs used to treat or cure baldness, anabolic steroids used for Body building, Anoretics-drugs used for the purpose of weight control.
- ▶ Durable Medical Equipment. Prescribed and non-prescribed outpatient supplies, other than the diabetic supplies and inhaler spacers specifically stated as covered.
- ▶ General vitamins, except the following which require a Prescription Order or Refill: prenatal vitamins, vitamins with fluoride, and single entity vitamins.
- ▶ Unit dose packaging of Prescription Drug.
- ▶ Products. Medications used for cosmetic purposes.
- ▶ Prescription Drug Products, including New Prescription Drug Products or new dosage forms, that are determined to not be a Covered Health Service.
- ▶ Prescription Drug Products as a replacement for a previously dispensed Prescription Drug Product that was lost, stolen, broken or destroyed. Prescription Drug Products when prescribed to treat infertility.
- ▶ Drugs available over-the-counter that do not require a Prescription Order or Refill by federal or state law before being dispensed. Any Prescription Drug Product that is therapeutically equivalent to an over-the-counter drug. Prescription Drug Products that are comprised of components that are available in over-the-counter form or equivalent.
- ▶ Prescription Drug Products for smoking cessation except when dispensed at the Student Health Service Pharmacy.
- ▶ Compounded drugs that do not contain at least one ingredient that requires a Prescription Order or Refill. Compounded drugs that contain at least one ingredient that requires a Prescription Order or Refill are assigned to Tier 3.
- ▶ New Prescription Drug Products and/or new dosage forms until the date they are reviewed by our Prescription Drug List Management Committee. Growth hormone therapy for children with familial short stature (short stature based upon heredity and not caused by a diagnosed medical condition).

This Summary of Benefits is intended only to highlight your benefits for outpatient Prescription Drug Products and should not be relied upon to determine coverage. Your plan may not cover all your outpatient prescription drug expenses. Please refer to your Outpatient Prescription Drug Rider and the Certificate of Coverage for a complete listing of services, limitations, exclusions and a description of all the terms and conditions of coverage. If this description conflicts in any way with the Outpatient Prescription Drug Rider or the Certificate of Coverage, the Outpatient Prescription Drug Rider and Certificate of Coverage prevail. Capitalized terms in the Benefit Summary are defined in the Outpatient Prescription Drug Rider and/or Certificate of Coverage.

## Special help for chronic conditions

A range of resources is available if you develop a chronic health condition. Disease management programs help you better control common conditions such as asthma or diabetes. Specialized resources can help if you are affected by a transplant, cancer or congenital heart disease — from choosing the right medical center to finding a nearby hotel when you have treatment.

## Privacy policy

We know that your privacy is important to you, and we strive to protect the confidentiality of your nonpublic personal information. We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted or required by law. We believe we maintain appropriate physical, electronic and procedural safeguards to ensure the security of your nonpublic personal information. You may obtain a copy of our privacy practices by calling Customer Care at **1-800-436-7709** or by visiting **myuhc.com**.

## Coverage while away from home

UnitedHealthcare contracts with 661,257 doctors and 5,147 hospitals nationwide. Therefore, when you are traveling or visiting areas outside Miami, it is possible you will be in another UnitedHealthcare contracted network. As a result, if you need to access care while outside of Miami, you can contact the Customer Care toll-free number on your medical ID card, or you can search our online provider directory at **myuhc.com** to identify network doctors or other health care professionals in the area you are visiting.

When you use UnitedHealthcare doctors or other health care professionals outside of Miami, you will receive reimbursement at your network level of benefits. Enrolled individuals receive network-level benefits for emergency care that meets the “prudent layperson” definition, whether they receive care from a network or non-network doctor or other health care professionals.

## How to find mental health and substance abuse services

Through United Behavioral Health, you will have access to more than 57,000 practitioners for personal, confidential counseling. You also can visit **www.liveandworkwell.com** for information on mental health and substance abuse services. This site links to the United Behavioral Health Preventive Health Program for exclusive resources and information on major depression disorders, alcohol abuse and attention deficit hyperactivity disorder.

Experienced specialists are available who can talk with you about your situation any time, day or night.





## Worldwide assistance: Global emergency medical assistance

Through participation in UnitedHealthcare's Student Plan, you are eligible for global emergency medical assistance services when traveling 100 miles or more from your principal residence. Services are provided by Worldwide Assistance Services, Inc.

Services include evacuation, repatriation and return of mortal remains. Once you are ready to be released from the hospital, Worldwide Assistance will make arrangements to transport you to your residence or rehabilitation facility, with medical supervision, if necessary. More detailed information regarding this service can be obtained from Worldwide Assistance at **1-800-898-3344**

Worldwide Assistance is not travel or medical insurance, but a service provider for emergency medical assistance services. All medical costs incurred are subject to the policy limits of your health coverage.

Emergencies are covered anywhere in the world.



### Customer care

Customer Care is  
available by calling  
**1-800-436-7709**

### Claim procedure:

In the event of injury or sickness:

- 1** Report to the Student Health Service or infirmary for treatment or referral, or when not in school, to the nearest physician or hospital.
- 2** If the provider does not file a claim, you will need to fill out a claim form and mail to the address below along with all medical and hospital bills, along with the patient name, ID number on your medical ID Card, Social Security number, address and name of your university under which you are insured.
- 3** File the claim within 30 days of injury or first treatment for a sickness. Bills should be received by the company within 180 days of service. Bills submitted after one year will not be considered for payment except in the case of legal capacity.

In the event there is a conflict of this brochure and the Master Policy, the Master Policy shall prevail. You can obtain a brochure or Certificate of Coverage at the Student Health Service.

Direct all claims and/or customer care inquiries to:

**UnitedHealthcare Claims**  
**P.O. Box 740800**  
**Atlanta, GA 30374-0800**  
**1-800-436-7709**

Insurance coverage provided by or through  
UnitedHealthcare Insurance Company or its affiliates.

Administrative services provided by UnitedHealthcare  
Insurance Company, United HealthCare Services Inc. or  
their affiliates.

Health care professional availability for certain  
services may be dependent on licensure, scope of  
practice restrictions or other requirements in the state.  
Therefore, some services may not be included in the  
program due to state regulations.

The UnitedHealthcare Student Health Plan and/or  
Health Discount Program may not be available in all  
states or for all group sizes.

5/11 Consumer  
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